



Department of Medical Assistance Services  
600 East Broad Street, Suite 1300  
Richmond, Virginia 23219

[www.dmas.virginia.gov](http://www.dmas.virginia.gov)

# MEDICAID MEMO

**TO:** All School Divisions Participating in the Virginia Medicaid Program

**FROM:** Patrick W. Finnerty, Director  
Department of Medical Assistance Services (DMAS)

**MEMO** Special  
**DATE** 5/19/2005

**SUBJECT:** Change in Reimbursement Policy for School-Based Health Screenings of Children Enrolled in Medicaid Managed Care Organizations – Effective July 1, 2005

The Virginia Department of Medical Assistance Services (DMAS) and the Virginia Department of Education (DOE) enjoy a long-established working relationship to promote the value of school-based health screenings, and we continue to strive towards a 100% screening rate for all Medicaid-enrolled children. These school-based health screenings include those performed as a part of the Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) program. However, based on a determination by the Centers for Medicare and Medicaid Services (CMS), DMAS is required to change its policy for reimbursement of school-based health screenings for children enrolled in Medicaid managed care organizations (MCOs).

This change in reimbursement methodology is the result of a CMS review of DMAS regulations on reimbursement for school services, which occurred in October 2003. CMS advised DMAS that its contracts with the MCOs mandate the provision of comprehensive health care services; EPSDT screenings are included in this comprehensive package. Therefore, because the plans receive a fixed payment under which these screenings are included, any reimbursements made by DMAS to local school divisions for school-based health screenings and related tests for children with Medicaid managed care (Medallion II) coverage constitutes duplicative payment, something not permitted under federal regulations. Effective July 1, 2005, DMAS will no longer reimburse local school divisions directly for EPSDT screening services and related tests (conducted on or after July 1, 2005) for children enrolled in a MCO. DMAS will, however, continue to reimburse school divisions directly for screening services and related tests for children with “fee-for-service” coverage, as well as those covered under MEDALLION, Medicaid’s Primary Care Case Management program.

A provider may verify the type of coverage or MCO enrollment through MediCall (1-800-772-9996) or by subscribing to the Automated Response System (ARS) at <http://virginia.fhsc.com>. Recipients may have frequent changes to their type of coverage, so eligibility should be verified at each point of service.

DMAS currently contracts with the following MCOs: Virginia Premier Health Plan, UniCare Health Plan of Virginia, Optima Family Care, Anthem HealthKeepers Plus, Anthem Priority Health Care, Anthem Peninsula Health Care, and CareNet in the Central, Northern Virginia, and Tidewater regions. It is important to note that not all plans are available in every locality. In order to facilitate a smooth transition for the managed care recipients, it is imperative that school divisions have a working relationship with the MCOs operating in their area. Therefore, the MCOs have identified a key staff person that school divisions can contact to make screening referrals for children enrolled in their plan. When the school division identifies an MCO-enrolled child in need of a screening, a referral should be made to the appropriate MCO representative (see attached list). We would also request that the school division identify a key contact person. School divisions should coordinate this through the DOE. Please contact Amy Edwards at DOE about these arrangements.

We appreciate the work that school health services staff do for children enrolled in Medicaid and look forward to continuing our direct working relationship for those Medicaid children enrolled in the MEDALLION and fee-for-service programs. If you should have questions about this coverage, please contact Bryan Tomlinson at DMAS at 804-371-7398 or Amy Edwards at the Department of Education (DOE) at 804-692-0150.

### **ELIGIBILITY AND CLAIMS STATUS INFORMATION**

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 800-884-9730 or 800-772-9996. Both options are available at no cost to the provider.

### **COPIES OF MANUALS**

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at [www.dmas.virginia.gov](http://www.dmas.virginia.gov) (*please note the new DMAS website address*). Refer to the Provider Column to find Medicaid and SLH Provider Manuals or click on "Medicaid Memos to Providers" to view Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

**“HELPLINE”**

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays, to answer questions. The “HELPLINE” numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid provider identification number available when you call.

**PROVIDER E-NEWSLETTER SIGN-UP**

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics will include upcoming changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at [www.dmas.virginia.gov/pr-provider\\_newletter.asp](http://www.dmas.virginia.gov/pr-provider_newletter.asp).

Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.

Attached Number of Pages: (1)

## MCO Contacts for EPSDT Screening Questions

<b>Optima Family Care</b>  4417 Corporation Lane Virginia Beach, VA 23462	<b>Maria Curtis</b> <b>Customer Service Representative</b> <b>757-687-6359</b>  <b>Alternate:</b> <b>Jennifer Varbero</b> <b>Medicaid Program Manager</b> <b>757-687-6439</b>
<b>Southern Health / CareNet</b>  9881 Mayland Drive Richmond, VA 23233	<b>Bernice McGee</b> <b>Service Center Liaison</b> <b>804-747-3700 ext. 1156</b> <b>800-424-0077 ext. 1156</b>
<b>UniCare</b>  Community Resource Center 241 South Van Dorn Street Alexandria, VA 22304	<b>Paulina Bolton</b> <b>Sr. Product Consultant</b> <b>703-504-6400 or 1-800-997-4765</b>  <b>Alternate:</b> <b>Sherrie Smith</b> <b>Regional Director</b> <b>703-504-6400 or 1-800-997-4765</b>
<b>Anthem</b>  Mail Point VA46M000 2221 Edward Holland Drive Richmond, Virginia 23230	<b>Elizabeth Powers</b> <b>Senior Administrative Assistant</b> <b>804-354-2555</b>  <b>Alternate:</b> <b>Candice McAuliffe</b> <b>Program Manager</b> <b>804-354-7060</b>
<b>Virginia Premier</b>  P.O. Box 1751 Roanoke, VA 24008-1751  P.O. Box 5307 Richmond, VA 23220-0307	<b>Southwest:</b> <b>Julia Keith, RN</b> <b>Health Education Manager, Medical Management</b> <b>888-338-4579 ext. 5843</b>  <b>Central Virginia:</b> <b>Dorinda Hunter, RN</b> <b>Manager, Medical Management</b> <b>800-727-7536 ext. 5172</b>